	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**	**Standard (time assistance available at gate or aircraft side from arrival on chocks)**	**Target**	**OCTOBER**	**NOVEMBER**	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Pre-booked	**Numbers of PRMs**		**624**	**327**	**392**	**290**	**262**	**388**	**Numbers of PRMs**		**756**	**288**	**378**	**286**	**243**	**341**
	10 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	5 mins	80%	97.75%	97.57%	96.56%	98.60%	99.18%	100.00%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	10 mins	90%	98.41%	97.91%	98.41%	98.95%	99.18%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	20 mins	100%	100.00%	100%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		4	2	3	1	2	2	**Numbers of PRMs**		8	3	1	1	4	2
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%